Tralyon Hicks

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**Education**

02/ 2023

**IBM z/OS Pre-Apprenticeships,** Franklin Apprenticeships

Completed 105+ hour coursework consisting of computer science basics, IBM Z Xplore, z/OS commands and system programming. Earning the following Credly Badges:

* IBM z/OS Pre-Apprenticeship Certification
* IBM z/OS Mainframe Practitioner
* Enterprise Design Thinking Practitioner
* IBM z Xplore
* IBM Agile Explorer
* IBM New Collar Professional Skills
* Introduction to System Programming on IBM Z
* Introduction to z/OS Commands and Panels
* Introduction to IBM z/OS

08/2013- 05/2017

**Diploma,** South Oak Cliff High School

GPA: 3.5

08/2017- 05/2018

**Bachelor of Science in Business Management**

University of North Texas

Major: Business Management/ Entrepreneurship

Earned # of credit: 12

GPA: 3.0

**Experience**

01/2022 – Present

**Database Administrator,** USMC

* Acknowledging that prioritizing tasks such as server maintenance, virtual machines are up and running, information is being transferred from one destination the next is important.
* Being appointed a billet was a learning experience to grow as a leader.
* Managed multiple workstations or assist with help desk issues.

08/2019 – 12/2022

**Outbound Picker,** Chewy

* One out of a few team members acknowledge by team leads that boosted team morale and kept a clean environment.
* Assisted in every department when there were tasks that needed to be completed.
* Went above and beyond to pick 80 items per hour, pack at 100 items per hour to ship customers orders out on time.